

MAINTENANCE SURVEY



Dear Resident:

We are anxious to receive your comments regarding our service so that we can improve our operations. Please take a moment to complete this survey and return it to us. Your cooperation is most appreciated.

Today our Service Tech visited your home to perform requested maintenance.

Was this work completed to your satisfaction? Yes ___ No ___

Was the work space left clean? Yes ___ No ___

Was your service request handled promptly and efficiently? Yes ___ No ___

Did our Service Tech seem knowledgeable in dealing with your problem? Yes ___ No ___

Have you been satisfied with the services performed by our Service Techs? Yes ___ No ___

How would you rate overall maintenance services? Excellent ___ Good ___ Fair ___ Poor ___

How might we improve the quality of our maintenance services?

Name (optional) _____

Address (optional) _____

Telephone (optional) _____

Please complete this survey for your chance to be entered into our monthly survey drawings.