MAXWELL INSIGHTS

NEWS & STORIES





November 2021

Our President's Message



Dear HMC Residents.

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand

areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving lled with gratitude and peace. As always, thank you for allowing us to serve you.













It pays to refer!! **Resident Referral Program**

It's simple! Here's how it works!

Have your friend list you as a referral on your application. After they move in, you and your friend will each receive a \$300 rent credit!

You must be a current resident when they move in!

Thank you to all who have participated in referring their friends and colleagues to Maxwell Family Housing!

Contact Information

400 Maxwell Blvd E, Montgomery, AL 36112 Phone: 334-262-1630

Follow us on Facebook: @maxwellfamilyhousing

Meet Our Office and Maintenance Teams

Joe Johnson- Community Director Samantha Lord- Community Supervisor Denise Atkinson- Community Supervisor Karey Wilkinson-Leasing Specialist Jasmine Cudjoe- Resident Service Specialist Dawn Allen- Executive Home Coordinator

David Sculley-Warehouse Supervisor Deon Williams- Maintenance Supervisor Will Smith- Maintenance Tech Joey Smith- Maintenance Tech Greg Cooper-Maintenance Tech Rob Haberek- HVAC Tech

November 7th:Daylight Savings Time Change "FALL BACK"

November 8-12th: Resident Appreciation Week

Be on the look out for daily events this week!

November 11th: Veteran's Day

November 25th: Thanksgiving- Hunt Housing Office Closed

Important Things to Remember!

- Pest Control comes every Thursday. Please submit your pest control Work Orders by every Wednesday.
- Be cautious of speed limits! Please be mindful of pedestrians, children and bicyclists
- Follow all Pet Rules from your residential guide lines.
- Residents with fenced in backyards are responsible for the area along the fence line to include: mowing, no grass growing through fence, and maintaining a neat and clutter free area.
 There is a lawn mower available at self help if needed. upon availability.
- Please do not put bulk items on side of road until Thursday before the Friday pick up. This is not appealing for other neighbors or visitors that we may have.

CEL TENANT SURVEY

Please be on the look out in your email for your CEL TENANT Survey. We value your feedback and we want to hear from you! If you have not received your survey yet, please reach out to our office to verify your email address and we can give you the instructions on how to request that survey information.

Resident Appreciation Week:

This year we are excited to celebrate our residents. Be on the look out for more information on daily events, contests, and more during the week of November 8th-12th.

National Night Out:

Thank you to all of our residents who came out on Tuesday, October 26th, celebrating National Night Out with us. It was a great night for the community to come together with our first responders throughout the tri-county area.

Canned Food Drive

Thank you to all our residents on Maxwell and Gunter, who donated in this year's annual food drive.

We were able to donate over 350lbs to the Montgomery Area Food Bank.

Online Rental Payments

We are going to all electronic forms of payment! We encourage everyone to download the resident app. Please let us know if you need to update any of your information to help with the online payment system.

Hunt Resident App- Download Today!

Routine work orders/ maintenance requests may be submitted by using the HUNT Resident App. Download the HUNT Resident App from App Store or Google Play. Enter your first & last name, registration code (tenant code on your move-in form) and email address. HUNT Resident App allows you to submit & track routine requests. Please contact our office if you have any trouble setting up your account. We are happy to assist you with getting it set up!

If you have an Emergency or Urgent service request, please call maintenance as soon as an issue is detected, so that we can be proactive in taking care of your family.

Stay Connected with Life at the Max!

42nd Force Support Squadron-

Maxwell AFB

https://www.lifeatthemax.us/

Subscribe to their weekly newsletter and download their app!

Stay in the loop and get all the latest 42 FSS and Maxwell community news!





Have a Wonderful November!



